

CODE OF ETHICS



The Code of Ethics is designed to encourage integrity and responsibility in the practice and teaching of Reflexology, to uphold and further the status and dignity of both the profession and Reflexology New Zealand Incorporated.

- (1) **PURPOSE:** *Reflexologists shall as a first priority, practice their profession for the benefit and well being of the clients.*
- (2) **CLEAR UNDERSTANDING:** *Clients have the right to have the modality clearly explained and the nature of outcomes and expectations discussed.*
- (3) **PRIVACY:** *The privacy and confidentiality of clients shall be respected at all times, unless a legal duty of disclosure operates.*
- (4) **SCOPE OF PRACTICE:** *Reflexologists shall practice within the limits of their professional training and competency. Reflexologists may not make a diagnosis or any claims to cure. Referrals to other health practitioners may be made when considered necessary.*
- (5) **PROFESSIONAL DEVELOPMENT:** *Reflexologists are required to build and improve upon their professional knowledge and skills so that the best possible advice and available treatment can be given to clients.*
- (6) **ADVERTISING:** *Any advertising and media promotion about reflexology must be carried out within the boundaries of the Code of Ethics and the Advertising Act.*
- (7) **ANNUAL MEMBERSHIP:** *The practitioner's qualifications, Accreditation Certificate, Annual practicing Certificate, Code of Practice and Code of Ethics must be displayed in the practice area of the Reflexologist.*

ANY PERSON WHO CONSIDERS THE ABOVE CODE OF ETHICS HAS BEEN BREACHED SHOULD ADDRESS THEIR COMPLAINT IN WRITING TO:

**Secretary
Reflexology NZ
PO Box 38860
Wellington MSC**

CODE OF PRACTICE



The Code of Practice is designed to set the minimum Standards, which are expected to be maintained by members of Reflexology New Zealand Incorporated. Clients who attend an accredited Reflexologist may expect a professional approach and this should be reflected in all aspects of the practice.

- (1) **PREMISES:** *The premises or practice area and environment must be clean, adequately lit, properly ventilated and in a good state of general repair. Toilet facilities should be available.*
- (2) **HYGIENE:** *Reflexologists must present a high standard of health and personal hygiene. Reflexologists must apply the elements of public hygiene and local safety by-laws.*
- (3) **RECORDS:** *Suitable records must be maintained with the names of clients, addresses, treatment details and other relevant information. The records must be kept in a secure place to maintain confidentiality.*
- (4) **LIMITATION OF TREATMENT:** *Reflexologists are expected to practice and give advice only within the confines of their specialist knowledge.*
- (5) **INSURANCE:** *If required by law, adequate public liability and professional insurance must be held by all practicing members.*
- (6) **QUALIFICATION:** *The practitioner's qualifications, Accreditation Certificate, Annual Practicing Certificate, Code of Practice and Code of Ethics, must be displayed in the practice area of the Reflexologist.*

ANY PERSON WHO CONSIDERS THAT THE CODE OF PRACTICE HAS BEEN BREACHED SHOULD ADDRESS THEIR COMPLAINT IN WRITING TO:

**Secretary
Reflexology NZ
PO Box 38860
Wellington MSC**