

REFLEXOLOGY NEW ZEALAND

Diploma of Reflexology

Module 5 Descriptor

Effective Communication With Clients of Reflexology

Hours:	70	
Credits:	7	
Level:	4	
Pre requisites:	Open	
Delivery:	Class contact hours:	30
	Unsupervised learning hours:	40
	Total hours:	70

Aim: People credited with this module are able to:

Establish and maintain effective and professional communication throughout all interactions with clients of Reflexology.

Learning outcomes: On successful completion of this module the student will:

1. Describe professionally conducted health care relationships.
2. Demonstrate effective communication with clients of Reflexology.
3. Provide effective responses to client enquiries.
4. Maintain boundaries in the client/reflexologist relationship.

Content: could include but not limited to :

Appropriate use of touch, rapport, active listening skills, empathy, trust, respect, client centred care, privacy, confidentiality, boundary setting, non verbal communication, self care.